Practising Law Institute ("PLI") is seeking a Director of DevOps to support PLI's legal educational program initiatives and course offerings.

For over 80 years PLI has been the “gold standard” leader in continuing legal and professional business training education. With 250 employees in New York City and San Francisco, PLI holds over 400 live programs each year in state-of-the-art conference centers throughout the U.S. and abroad. Recent international seminar locations include London, Hong Kong and Brazil.

In addition to hosting innovative live programs, PLI streams webcasts and offers on-demand programs for thousands of participants each day. PLI publishes a range of legal Course Handbooks, has an award-winning eBook library, offers the nation’s leading preparation course for the Patent Office’s Registration Exam, and provides SEC compliance and accounting training through its SEC Institute. The organization also develops unique, inventive ways of learning through its Interactive Learning Center, and is deeply committed to the pro bono community, and public interest organizations.

Reporting to the Chief Information Officer, the Director of DevOps will manage and coordinate PLI’s Technology Infrastructure, Security and leads the PLI Dev/Ops transformation. This role will drive the standards and execution of PLI’s Service Operations such as Service Desk, Incident Management, Change Management, Capacity and Availability Management, DevOps/Automation, and Continuous Service Improvements. This role will collaborate with all levels and disciplines of the Technology staff.

The Director will create and manage development, testing, staging and production environments in coordination with the PLI development team. Also in coordination with the Development team, the Director will manage PLI’s continuous software release operations.

Key Responsibilities:

- Collaborate with CIO and System Architects to design, build and run LMS, CMS, digital broadcasting, analytics and publishing systems.
- Migrate colo data center operations to a 24x7 production cloud based infrastructure. Establish and improve uptime metrics.
- Create an environment of teamwork, sharing and enthusiasm. Be a role model, mentor and coach to both DevOps and development teams.
• Support Developers and QA by enabling automated testing, continuous builds and the release process.
• Nurture and support a strong engineering culture: customer focus, excellent technology, high quality implementations, self-motivation and problem solving.
• Responsible for the supervision of the Network and HelpDesk staff.

Qualifications and Requirements:

Successful candidates will most closely meet the following requirements:

• Strong working knowledge of current state Infrastructure and DevOps technologies and tools that promote efficient and effective operational management of IT.
• Experienced in managing Cloud Infrastructure and transitioning Private Hosting / Data Centers to Public/Private/Hybrid cloud.
• Able to work with and manage outside vendors, support contracts, SLAs (hardware, software, services, IPS’s, Telecommunications, etc.)
• Has working knowledge of continuous delivery concepts: continuous integration, deployment, and automated testing.
• Strong leadership and management skills and having successfully managed IT Ops / DevOps teams before.
• Possess strong problem solving skills.
• Can do attitude with a high sense of urgency and able to focus on the customer’s view.
• Excellent communication skills, ability to work with minimum supervision and willingness to work in a team environment.
• 12+ years of managing IT Operations.

Current Tech Stack:

• Languages: .NET, C++, iOS, Android
• Data stores: MongoDB, MS SQL
• Software development environment : MS Team Foundation
• Text search: Solr, Endeca
• Dev Ops: None today
• Cloud Services: Limited / None today

PLI offers market-competitive compensation and a generous benefits package, including medical, dental and vision plans for employees and their families, ample paid time off and holidays, Summer Fridays, career development opportunities, and work-life balance initiatives. The PLI work environment is interesting, collegial, intelligent and encouraging.

Qualified applicants please send your resume and cover letter, including salary expectations, to hr2@pli.edu. Indicate the job title “Director of DevOps” in the subject line. Only those applicants who meet our requirements for this position will be contacted.
Practising Law Institute is an equal opportunity employer. More information about PLI may be found on our website www.pli.edu.